

TOILET SYMPTOM:

Fill Valve Will Not Switch On/Off

If your Fill valve will not turn on/off, follow these steps:

1. Make sure the float is free and has not turned against the back wall of the cistern when the nut is tightened and the water supply is connected.
2. If the valve is fed from a storage tank how much head of water do you have (6 ft = 2.8 lbs or 0.2 bar).
 - a) Water pressure can be dropped along the line if the tank is not directly above the toilet or the installation is old.
 - b) Taking the cap off may give the impression of free flowing water but there is very little pressure.



The bottom hand is lifting up on the float cup which raises the black arm under the top cap. The top hand is gripping the cap while the thumb is pressing on the raised lever arm.